

Ultra1Plus Return Policy

At Ultra1Plus, we take pride in the quality of our products and want every customer to be fully satisfied. If you're not completely happy with your purchase, you may return it within **30 days of delivery**—free of charge.

Return Eligibility

- Returns must be initiated within 30 days of receiving your order.
- Items must be unused, in their original packaging, and in resellable condition.
- Proof of purchase (order number or receipt) is required.

Refunds

- Once we receive and inspect your return, your refund will be issued to the original payment method within 5–10 business days.
- Original shipping charges (if any) are non-refundable unless the return is due to our error.

Exchanges

We do not process direct exchanges. To receive a different product, please complete a return and place a new order.

How to Start a Return

1. Contact our customer support team at **support@ultra1plus.com** or call **+1 (888) 685-8721**
2. We will provide you with a prepaid return shipping label.
3. Pack the items securely and drop off the package at the designated carrier.

Non-Returnable Items

For safety and quality assurance, the following items cannot be returned:

- Opened or used lubricants, oils, or chemical products
- Custom or special-order items